



Telko Pty Ltd
ABN: 60 066 034 400
care@customercareteam.com.au
www.telko.com.au
Level 5, 100 Albert Road, South Melbourne
Customer Care Ph: 1300 007 703

DNC POLICY

We, at Telko, use the telephone as an important way to receive communication from existing and potential customers regarding various products and services that we market. We view the Australian public as a great mass of potential customers.

Since a good relationship with existing and potential customers is a necessary ingredient of our success, and in keeping with state and federal laws, hence, Telko respects your privacy and will not make sales-related telephone calls to any person who has indicated a desire not to receive such calls.

In compliance with federal and state laws, your request will be documented immediately. Please allow up to 30 days for your telephone number to be removed from any sales programs that are currently underway.

- Your request can be in writing or by phone by calling the Telko Customer Service on 1300 007 703 and must include, at a minimum, your telephone number.
- If you have multiple telephone numbers, tell us all numbers that you want to be included.
- You will remain on our “Do Not Call List” for three years, unless you ask to be removed.
- If your telephone number ever changes you must give us your new information on for your “Do Not Call” status to remain in effect.

If you are a Telko customer you may be contacted by Telko even though you are on the “Do Not Call Register” so maintained by ACMA or any contracted service provider on behalf of ACMA or Telko Internal Do Not Call List as the Do Not Call Register so maintained by ACMA or any contracted service provider as well as Telko Do Not Call List restrict telephone solicitations only. We may still contact you about service-related issues, surveys, billings and other topics.

You can find more information about ACMA’s DNC Policy by clicking following links:

- [Do Not Call Register-Calls to business numbers](#)
- [Do Not Call Register Enforcement action & penalties](#)